

## 1:1 Digital Learning

### FREQUENTLY ASKED QUESTIONS

October 2016

***This FAQ sheet will begin to answer many of the questions that you may have about 1:1 Digital Learning.***



#### **What is 1:1 Digital Learning?**

1:1 digital learning is learning transformed through pupils having access to ICT at all times. To support this we will provide your child with an iPad that they can use for learning both in school and at home.

#### **How will 1:1 Digital Learning help my child?**

We believe 1:1 digital learning helps prepare pupils for success in our rapidly evolving digital world by:

- providing access to up-to-date, authentic information from a huge variety of sources
- allowing us to personalise and transform learning and teaching using a wide range of digital tools
- allowing us to extend learning, collaborate and publish beyond the classroom
- improving home school links by increasing parental involvement in the learning process
- helping develop the learning, thinking and digital literacy skills vital for success in today's technology rich society

#### **Will my child be using their iPad in every lesson?**

The iPads will be used to support learning as appropriate. Use of the iPads will vary from lesson to lesson, and from day to day. The technology will enhance rather than replace traditional tools for learning.

#### **What training have staff undertaken in preparation for 1:1 Digital Learning?**

Staff have been using iPads for their work and with students for several years, they harness this experience to further explore what learning could look like when pupils are issued with their own devices. The sharing of good practice amongst staff has taken place throughout this time, coupled with various in-house workshops.

#### **When will my child be issued with an iPad?**

iPads will be issued following attendance at a meeting at which parents/carers and pupils will be asked to sign a *Home School Agreement*. Actual dates are confirmed in the letter that accompanies this pack.

## **Will there be 'getting started' sessions for my child to learn the basics of using the iPad?**

'Getting started' sessions will take place when iPads are distributed.

## **Will my child bring their iPad home?**

Yes.

## **How long will my child have their iPad for?**

It is anticipated that your child will continue to use their iPad as they move through the school, and will return it at the end of their time with us at Portobello High School.

## **Do I need to contribute to the cost of the iPad?**

It is the current policy of the City of Edinburgh Council not to ask parents/carers to contribute to the cost of the iPad. However, we will ask for a contribution of £20 towards a case to protect the iPad. We will also ask for a contribution towards any loss or damage, as stated in the Home School Agreement.

A suite of apps will be identified by the school and provided for each pupil. Any additional apps deemed appropriate by individual departments will be issued as required. Free apps can be installed by pupils and additional apps can be purchased at their own expense.

## **What responsibilities will my child have for the safe use of the iPad?**

Pupils will be expected to bring their iPads to school each day fully charged up. Any technical issues should be brought to the attention of the school's ICT Technician as soon as possible.

Pupils will be reminded of the safe use of the internet and social networking sites, as well as local authority policy on taking photos and making videos, prior to the devices being distributed.

Advice will be given by the school Police Liaison Officer regarding security of the iPads.

Full details will be given in the Home School Agreement.

## **What are my responsibilities as a parent/ carer?**

We would encourage parents/carers to support the school by reinforcing the messages regarding safe use of technology. The use of filters to control access to certain web content at home is recommended.

It would also be appreciated if parents/carers would encourage their child to fully charge their iPad prior to coming into school and report any breakages or technical issues as soon as possible.

Full details will be given in the Home School Agreement.

## **What are the responsibilities of the school?**

The school will provide the iPads and the necessary technical support as detailed in the Home School Agreement. Access to the internet in school is filtered.

## **Do I need to provide internet access at home?**

Not necessarily. While it is anticipated that some apps will require internet access, this is provided in school. If pupils require internet access to complete work, they should use the facility either before or after the school or at lunchtime. Apps that do not require an active internet connection can be used anywhere.

## **What if the iPad is damaged?**

This should be reported to the school immediately. The ICT Technician will assess the damage and determine if it is a fault or accidental damage. In the case of accidental damage being identified, parents/carers will be asked to make a contribution towards the repair of the device.

## **What if the iPad is lost/stolen?**

This should be reported to the school immediately. Details of the iPad in question will be given to the pupil to report the lost/stolen iPad to the nearest police station and a replacement will be processed.

## **What happens if there is a technical issue with the iPad?**

The school employs a full time ICT Technician and part of his role is to address technical problems. Some may be resolved in school but some may require devices to be returned to the manufacturer. Spare iPads will be available to allow learning with technology to continue with the minimum of disruption.

Individual pupils will be responsible for updating apps and software as required. Support will be available in school if necessary.

## **Can a Pupil use their own device instead?**

In order to promote a consistent learning environment with as much support as possible, we expect pupils to use the devices that are issued to them. In order to fulfil City of Edinburgh Council's data security policies, the devices are encrypted and managed via central mobile device management software.